CITB
Head Office
Sand Martin House
Bittern Way
Peterborough
PE2 8TY

Email: information.governance@citb.co.uk
www.citb.co.uk

Dear ███,

Freedom of Information Request: 282023

Following your email dated 20th November 2023 requesting the following:

> I am interested in the augmented reality/virtual reality (AR/VR) training that you may deliver.
>
> Augmented reality and virtual reality training is the digital simulation of lifelike scenarios for training purposes. Trainees enter a 360°, active learning environment, experiencing sights and sounds that dissolve the barrier between virtual and actual reality. Trainees look, speak, and move about freely in a 3D virtual setting, interacting with simulated real-world tools, machinery, and other trainees and instructors.
>
> 1.What training have you delivered using AR/VR technology?
> 2.Are you currently engaging and talking with AR/VR suppliers, and if so who?
> 3.Which suppliers have you used for AR/VR training and what was their spend in calendar year 2023 to date?
> 4.What is the percentage split of AR/VR training spend between training delivered to own staff versus training delivered to users of government/public services in calendar year 2023 to date?
> 5.How much budget have you allocated for AR/VR training for 2023-2024 and 2024-2025 calendar year?
> 6.What public sector procurement route have you used to procure AR/VR technology from Jan 2021 to date?
> 7.What public sector procurement route have you used to procure AR/VR design services of education training content from Jan 2021 to date?

The response is as follows:

> 1.What training have you delivered using AR/VR technology?
>> None
>
> 2.Are you currently engaging and talking with AR/VR suppliers, and if so who?
>> No
>
> 3.Which suppliers have you used for AR/VR training and what was their spend in calendar year 2023 to date?
>> n/a
>
> 4.What is the percentage split of AR/VR training spend between training delivered to own staff versus training delivered to users of government/public services in calendar year 2023 to date?
>> n/a

5.How much budget have you allocated for AR/VR training for 2023-2024 and 2024-2025 calendar year?

> At this point, there is no budget allocated for AR/ VR training in 2023/24 and 2024/25 or the related calendar years.

6.What public sector procurement route have you used to procure AR/VR technology from Jan 2021 to date?

> n/a

7.What public sector procurement route have you used to procure AR/VR design services of education training content from Jan 2021 to date?

> n/a

If you are unhappy with this response, or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied, then you may apply for an independent internal review by contacting Adrian Beckingham, Strategy and Policy Director, CITB, Sand Martin House, Bittern Way, Peterborough, PB2 8TY or email adrian.beckingham@citb.co.uk.

If you remain unhappy following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. You can raise a complaint with the ICO via their portal www.ico.org.uk/foicomplaints or by contacting them at

Information Commissioner's Office
Wycliffe House
Water Lane,
Wilmslow, Cheshire,
SK9 5AF
Tel: 0303 123 1113 (local rate)

Further details of the role and powers of the Information Commissioner can be found on the Commissioners website: https://ico.org.uk/

Yours sincerely
Jonathan Francis
Information Risk & Data Governance Manager